Assume you are part of an engineering team that is building a loyalty app for a large

retailer.You are in a meeting in which the following stories are being discussed by the

product owner and engineering team:

a. As a customer, I want to enroll in the loyalty program.

b. As a program participant, I want to check my balance of reward points.

c. As a program participant, I want to redeem some of my points for a reward.

Describe how you might participate in this meeting to ensure that the development

work for these stories can be demonstrated to the product owner. What are your areas

of concern? How would you address them? Write test cases for any one of the stories

mentioned.

Areas of concern

1. What is the process of sign up for loyalty app we are building
2. How can we decide what loyalty programs should be displayed for a particular customer
3. Are the loyalty programs displayed vary from customer to customer, if so what is the eligible criteria to display each loyalty program
4. How a customer earns reward points(expenses to reward points conversion)
5. What is the expiration time for reward points earned by the customer
6. What is the conversion rate from reward points to actual amount

Test scenarios for **“a. As a customer, I want to enrol in the loyalty program.”**

1. To ensure customer able to sign up to the loyalty app
2. Given invalid credentials , ensure that customer able to login to the application
3. To ensure that Customer login fails when provided invalid credentials
4. After successful login, home page should be displayed
5. To ensure all the eligible loyalty programs displayed for the customer
6. Ensure customer able to select and enrol to any of the loyalty program
7. Ensure that customer able to view his/her reward points earned